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APPEAL RESPONSE REPORT

TITLE: APPEAL AGAINST THE DECISION TO ISSUE A NEW WASTE MANAGEMENT LICENSE TO THE APPLICANT (EnviroServ Waste Management (Pty) Ltd) ON OR ABOUT 26 MARCH 2020

PROJECT LOCATION: Shongweni landfill site, KZN

PROJECT REFERENCE NUMBER: 12/9/11/L191016090639/4/R

DATE OF DECISION: ON OR ABOUT 26 MARCH 2020 (WASTE MANAGEMENT LICENSE UNDATED)

Initial/s:

DATE NOTIFIED OF APPEAL DECISION: Undated copy provided by Applicant on 8 May 2020 after repeated requests. The Applicant did <u>not</u> comply with the obligation to notify interested and affected parties within 14 days or notify them of their right of appeal. Neither was this contained in the license.

DETAILS OF THE APPELLANT FOR THE WASTE MANAGEMENT LICENSE	DETAILS OF THE APPLICANT
Name of Appellant: UHA NPC obo Affected communities	Name of Applicant: EnviroServ Waste Management (Pty) Ltd
Appellant's representative (if applicable): Macgregor Erasmus Attorneys	Applicant's representative (if applicable): Dean Thompson
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GROUNDS OF APPEAL	RESPONDING STATEMENT BY THE APPLICANT	COMMENTS DEPARTMENT	BY	THE
Attached hereto marked "A" is written confirmation that Macgregor Erasmus is				
authorised to lodge this appeal on the instructions of the Appellant.				
Aside from the legal issues raised at the outset which demonstrate the decision				
appealed against to be ultra vires the provisions of, inter alia, the National				
Environmental Management Waste Act 59 of 2008 ("NEMWA") and / or the product of				
grossly unreasonable and irrational administrative action and hence reviewable, the				
technical focus of the appeal relates to the air quality aspects of the licence, air quality				
complaints being the primary concern regarding the site voiced by residents living				
within 30 km of the EnviroServ site over the last five years, as well as the conditions				
governing disposal of sulphate containing waste.				
There is also evidence that on or about 21 June 2020 EnviroServ, in breach of the				
obligations contained in the Waste Management License appealed against, was				
burning on site contrary to condition 5.17 and/or not implementing sufficient dust				
control measures on site. This is not the first breach of its kind but has been				
documented as having also occurred under the old license. This also constitutes a				

breach of its old license. Photographs of burning taking place on and the complaint made in regard thereto is delivered herewith marked "**B**".

Further, the license only addresses the minimising of odour impacts, nuisance and health impacts regardless of the fact that as they stand they are significant, contrary to the prohibitions prescribed by the National Environmental Management Act 107 of 1998. See the expert report of Skyside attached marked "**C**" and grounds of appeal listed below.

ULTRA VIRES AND IRRATIONAL / UNJUSTIFIABLE ADMINISTRATIVE DECISION

The Chief Director : Hazardous Waste Management and Licensing was purportedly in the process of a review of the EnviroServ Waste Management License issued on 8 April 2014, when she at the end of that process emailed an undated Waste Management License to EnviroServ on 26 March 2020. Despite a request no dated Waste Management License has ever been sent to the Appellant's legal representatives.

On questioning why the license was issued for 10 years when the license under review was for a period of ten years ending on 7 April 2024 and no application for renewal had been made and no process in regard to such an application as prescribed by NEMWA had been followed, the response from Ms Govender was that usually licenses are issued for the life of the site and that the Appellant should console itself

with the shorter period of review (notwithstanding NEMWA contemplates reviews at	
earlier intervals at the discretion of the DEFF).	
The grant of a new license for a period of ten years commencing from presumably 26	
March 2020 (although the issue of an undated license is in itself a gross irregularity) is	
ultra vires the provisions of NEMWA.	
Section 51(1)(e) of NEMWA distinguishes the renewal of a Waste Management	
License from the review of the Waste Management License during its period of validity	
which is referred to in s51(1)(g) of NEMWA.	
A review of the license cannot extend its period of initial validity absent an application	
for renewal in terms of s55 of NEMWA and the process prescribed therein having first	
taken place, including public participation. Reviews which take place in terms of s53	
are distinctly and substantively different to renewals which take place in terms of s55	
and which also would have involved a consideration of whether the Applicant was a fit	
and proper person in terms of NEMWA which given the history of contraventions and	
pending criminal trial would have precluded the grant of a renewed license. Interest	
and affected parties were not given any opportunity to participate in the process	
relevant to the grant of a renewed license.	
Moreover, it is clear that the Chief Director has allegedly taken into account the	
majority of outdated documentation on which the initial license expiring on 7 April 2024	
was granted. It is clear that this was not actually re-considered by the Chief Director	

and if it was before her she wrongly applied her mind to such irrelevant considerations as per paragraphs 7.2 and 7.3 of EnviroServ's plea dated 18 October 2018 under case number 3692/2017 of which the Minister is the Fourth Defendant) EnviroServ points out that the Site Operations Plan referred to in 1.2.5 (also referred to exactly in the new license) was "outdated".

It is clear by having regard to all the prior outdated documents in granting the renewed license the decision and conduct of the Chief Director is grossly irrational, unreasonable and ultra vires the provisions of the applicable legislation. The Chief Director did nothing more than use the initial application for the WML issued on 8 April 2014 and transform it into an irregular application to renew (not submitted by the Applicant), without having complied with the procedures prescribed for renewal and granted a new license under the guise of a review of the existing license.

The grant of a renewed license by the Chief Director is thus ultra vires the provisions of the Act, irrational, unreasonable and unjustifiable and fall to be set aside on this basis alone.

The decision to grant the license for another 10 years also runs contrary to the history and continuing impacts from the site on neighbouring communities as well as the latest research which shows the negative impacts on such communities, especially those disadvantaged communities who as a result of past discriminatory laws and economic and social inequality saw permission being granted for landfills, including that at Shongweni, being constructed in the midst, comprising of dense residential arears and schools. See article and study referenced therein attached marked "**D**". This is also contrary to the provisions of s2(4)(c) and (i) of NEMA.

THE DECISION, ITS CONTENTS AND IMPACTS

At the outset, it is noted that whilst this is a time-limited Licence, the Director has not dated it; at best an omission caused in haste and, at worst, rendering the Licence invalid because one cannot determine the period of intended application: we cannot say when the licence was issued and when it will expire. Despite contentions that a dated license exists, it has not been seen by the Appellant or according to the Applicant, by it (at least up until 8 May 2020).

The Director presents a bibliography of 19 documents used in reaching the decision. Seven of the 19 were issued in the last century. The Appellant has already made the point that the first 11 were used in support of the grant of the license in 2014 purportedly under review but which resulted in its renewal (at least one of which EnviroServ has averred is outdated and no longer of application).

It is doubted that these were thus re-submitted by EnviroServ to the DEFF for the "review". It is also clear the Chief Director could not have actually had regard thereto but merely regurgitated the contents from the prior license. If she did have regard thereto, such is for the reasons stated herein is grossly irrational and unreasonable as

well as irrelevant.

Only four were issued after 2015, when the very serious public outcry regarding the site came to the fore. Of these four, two relate to decisions about the Licence itself, one relates to water monitoring protocols and only one purports to be an assessment of the status of the site: the Dorean audit. According to the Record of Decision therefore, the Chief Director ignored the substantial body of information regarding the site and its continued nuisance put forward by the local community. Ironically, the footer on each page trumpets: "*Batho pele- putting people first*". The cynic must wonder "which people"?

Both EnviroServ and Upper Highway Air have publicly and extensively studied the impact of this site. Legal challenges, most involving the Chief Director directly, have been pursued. Much of this related to air quality data but the Licence largely ignores this aspect of the site environmental impact. This is inconceivable in the context of the public debate about this site.

As mentioned, one must assume that the Director based her decision to a large extent on the Dorean Compliance Audit. The Audit is published on the EnviroServ website under the "About us" section. As such a critical component of the decision, the Appellant's expert, Quentin Hurt of Skyside, reviewed the report, particularly to determine how the public complaints and air quality data were interpreted. The Licence requires that:

The audit report must:

- a) Specifically state whether conditions of this licence are adhered to;
- b) Include an interpretation of all available data and test results regarding the operation of the site and all its impacts on the environment;
- c) Specify target dates for the implementation of the recommendations by the Licence Holder to achieve compliance;
- d) Contain recommendations regarding non-compliance or potential noncompliance and must specify target dates for the implementation of the recommendations by the Licence Holder and whether corrective action taken for the previous audit non-conformities was adequate.
- e) Show monitoring results graphically and conduct trend analysis.

It is worth reiterating that this Audit report was reviewed by no less than the Chief Director, who is no doubt aware that the site is not without environmental controversy. The Chief Director had instructed that the Licence Holder must "minimise the occurrence of nuisance conditions or health hazards". In this regard, the Independent Auditor, Mr Monty van Eeden, deals with the history and status of peoples' complaints as follows:

[Section 5.18.4]: The previous audit was conducted in 2018 by Dorean Environmental Services. The report was sent to the DEA as required in condition 9.8. One partial

compliance was raised that related to conditions 5.1.4 and 5.1.5 due to the odour complaints directed at the Site. Recommendations were made regarding the partial compliance to the conditions of the licence. Due to the drastic decrease in complaints for this period under review, the auditor is of the opinion that the site is complying with conditions 5.1.4 and 5.1.5.

Rating: Full Compliance

The independent auditor publishes a graph issued by the Upper Highway Air group (page 76). Despite the report being dated June 2019, the graph includes data for the months of June, July and August 2019. While the graph shows a decrease from the astounding 21 278 complaints during the month of April 2017, in the year preceding the report, the UHA continued to log on average 36 complaints per day about the Shongweni site. This is hardly a trivial number and yet it receives less than a one sentence mention in the report. In fact, it receives an absurd "Full compliance" assessment. The auditor ignores data from both EnviroServ and the very DEFF, who themselves had placed a monitoring station close to the site. The auditor is obliged to consider *all available data* but chooses to ignore this.

In a presentation to its Monitoring Committee in May of 2020, EnviroServ itself, published data from its monitoring stations at the Gate and in Winston Park. This is important to consider as an independent assessment of the conditions on the site. As it was not done, this data is included in Skyside's report attached and copied herein above and below.

Figure 1: Extract from EnviroServ Shongweni Update to Monitoring Committee - May 2020 (page 14). [Note that the original includes 5 indications of "Cal" above the data that do not appear in the copy below]. Winston Park USEPA - H₂S readings (24hr avg) 48 38 **(ppb) 2**8 -H29 18 WHO guideline -2 2019/01/19 2019/04/29 2019/08/07 2019/11/15 2020/02/23 2020/06/02 The Winston Park H₂S data indicates the following: 1. EnviroServ persist in publishing the data on a 24-hour average basis. The World Health Organisation recommends a 30-minute average basis for

assessment and sets a guideline of 4,7 ppb H₂S (over the half-hour). A 24hour average represents 48 half-hour periods. If the 24-hour average exceeds 4,7 ppb, the inference is that limit was exceeded for the entire day or that there were some rather severe events during the day that saw the levels well above the limit for a period of time. 2. The monitoring data presented show that around the time of the audit, the ambient air 3 km from the site was regularly close to and above the World Health Organisation limit for the whole day. 3. The Auditor excluded or ignored this inconvenient data that showed the site was operating on and over the limit and made a sweeping assessment that 36 complaints per day did not even constitute a nuisance. A comparison of the requirements of the licence insofar as the interrogation of the data proffered by EnviroServ goes, the following assessment may be useful. Licence condition for audit report Comment a) Specifically state whether conditions of this No observation made regarding licence are adhered to; compliance despite that it is a specific condition of the that nuisance Licence is minimised not just reduced.

b)	Include an interpretation of all available	Not all data sets and test	
	data and test results regarding the	results included. No comment	
	operation of the site and all its impacts on	on the impact of air pollution on	
	the environment;	the environment.	
		(See further note on the flare	
		monitoring data and	
		compliance below).	
c)	Specify target dates for the implementation	No recommendations or dates	
	of the recommendations by the Licence	set for compliance	
	Holder to achieve compliance;		
d)	Contain recommendations regarding non-	No recommendations and no	
	compliance or potential non-compliance	targets specified, presumably	
	and must specify target dates for the	because air pollution is	
	implementation of the recommendations	disregarded.	
	by the Licence Holder and whether		
	corrective action taken for the previous		
	audit non-conformities was adequate.		
e)	Show monitoring results graphically and	No measurement data is	
	conduct trend analysis.	included despite several air	
		monitoring stations and flare	
		monitoring being conducted on	
		and off site.	

The operation of the then temporary gas extraction and flaring system is completely ignored. The new Licence confirms that this should be operated in terms of the National Standards for Extraction, Flaring and Recovery of Landfill Gas, No. 924, 29 November 2013. Section 10(10) of this Standard particularly imposes a few requirements on the Annual Environmental Performance Audit, all of which are ignored. Given the documented concerns expressed by the UHA regarding inter alia, the absence of continuous emission monitoring data as per the Department's own requirements, the questionable quality of the data provided and the absence of information related to heavy metals, especially mercury, in the flare gas, this represents another complete omission for consideration by both the Auditor and the Chief Director.

An interesting insight into the mechanism used by EnviroServ to deal with complaints from the public is provided on pages 63 and 64 of the report in the extract from the Complaints Register. Note that EnviroServ does not acknowledge responsibility for one complaint in the Appendix to this report. On the 6th October 2018, within a short space of time, three complains are logged regarding odour. Wind was calm but a wind direction blowing from the direction of the landfill towards the complainants is noted for two of the three complaints. All three are dismissed with the observation that CK (presumably the Site Manager, Mr Clive Kidd) and family were in the area at the time and could not smell anything. The independent auditor makes no observation regarding the reliability or independence of this assessment. In fact, one leaves this report with the impression that the Auditor is rather star-struck, concluding in the second paragraph of the Executive Summary that *due to the design, engineering*

controls and expertise of the staff, the Shongweni Landfill Site does not pose a significant environmental risk to the environment. The UHA and the 226 437 complainants listed on the last page of the Audit report might choose to differ. As of 18 June 2020, the confirmed number of COVID cases for South Africa is almost one third of this total at 83 890. COVID is regarded as a pandemic but EnviroServ Shongweni is insignificant, potentially even a beacon of excellence.

The result of these oversights is that the substantive questions of air quality are completely excluded in the assessment for and apparently therefore in the issue of the Licence. They are dismissed as receding complaints. Measurable, frequent and ongoing exceedance of the World Health Organisation guidelines for hydrogen sulphide at at least 3 km from the site is overlooked and the flare system operation, with the potential for the emission of a range of hazardous substances is disregarded. The Licence issued by the Chief Director thus ignores potentially the primary environmental impact of the facility it seeks to regulate. The premise of the Licence is based on a flawed report which is itself a very small subset of the objective measured data and opinions regarding the operations.

Skyside makes the following observations:

Management

The Licence delegates authority to an undefined Environmental Management Programme (EMPr) in 2.2.1. One would imagine that the EMPr should be bound into the Licence and subject to public comment if its status is thus elevated. It is

noteworthy that the Audit referred to above related to the Licence and not the EMPr	
despite this status.	
Section 5. Impact and operation management	
Much of the wording of this section provides surprising leeway to the licence holder.	
The appearance is that while the Chief Director is well intentioned, she does not want	
to unduly inconvenience the licence holder. Contrast the provisions of Section 5 with	
those of Section 6, for instance, and it appears that the two sections are written by	
different people. Whereas Section 5 is deferential and accommodating, Section 6 is	
definitive and explicit. Paragraph 5.10 even potentially contradicts Section 6 as but	
one example of this juxtaposition.	
In the subsequent sections, my use of italic text reflects the Licence condition.	
5.5 Prevention of spillages	
The Licence Holder must prevent spillages on Site. Where they happen nonetheless	
[The use of the word nonetheless is possibly symptomatic of much of the conditional	
and somewhat resigned stipulations to prevent harm to the environment imposed by	
this Licence].	
5.6 Leachate	
The leachate must not impact on a water resource or on any other person's water use,	
property or land and must not be detrimental to the health and safety of the public and	

the environment in the vicinity of the activity. [There is no definition of how "impact" will be assessed. This paragraph contradicts the more explicit requirements set out in 7.1.]

5.7 Odour impacts

The Licence Holder must ensure that impact of odour from emissions from the Site is minimised. [In other words, we understand that you will impact, but try and contain it]. Given that they are already significant it is clear that the communities will have to be satisfied with a reduction even if they are still significant.

5.8 Nuisance conditions or health hazards

The Licence Holder must minimise the occurrence of nuisance conditions or health hazards. [One wonders how many health hazards are tolerable]. See also the comments above. This is also contrary to the municipality bylaws which prescribe that nuisance conditions are impermissible not that they are simply to be minimised. Nuisance conditions and health hazards must be prevented where possible in terms of NEMA. This obligation is breached by the license and thus the DEFF where nuisance and or health are contemplated, permitted and must only be minimised. The license which thus runs contrary to the obligations prescribed in NEMA and NEMWA is ultra vires.

5.9 Requirement to record and investigate incidents

The Licence Holder must ensure a system is in place to record and investigate complaints and incidents concerning the activities on site. [Note that there is no requirement to respond to or resolve complaints and this is evident from the Complaints Register contained in the Appendices to the Audit Report].

5.10 Contaminated storm water

The Licence Holder must ensure that contaminated storm water is not discharged to a water source, or to land where it could cause pollution. [This is possibly a grammatical failure, but the effect does present some unusual possibilities for the disposal of contaminated water in places where it might not cause pollution or to water that is not considered a "source". Surely it is the responsibility of the operator to ensure that no contaminated water is discharged (unless for treatment to a point where it can be safely discharged). Furthermore, this paragraph contrasts with the entire Section 6 and one wonders why it was included.]

5.12 Buffer zone considerations

The mechanism and logic of the proposed establishment of a buffer zone around the site is difficult to understand. Firstly, rather than establishing a contiguous area that the Chief Director is apparently suggesting should be sterilised, very specific and quite different dimensions are proposed for the North (180m) and East (600m), with the South and West, falling in between, at 350m. It is not clear how the distance would be

defined for the other 356 degrees. Should the North-East exclusion, for instance, be 180, 600 or the average 390m? Furthermore, there is no time stipulation by which this sterilisation would be achieved and hence no sanction if it is not. It is difficult to understand how EnviroServ could control this given that it does not own the adjacent land. The Bisasar Road, Durban, landfill became a case in point where informal developments grew on the northern boundary of the landfill, causing much conflict and misery. Provision 5.12 seems fraught with ill-conceived possibility.

5.18 Dust control

The Licence Holder must apply sufficient dust control measures to prevent windblown dust from causing nuisance conditions. [I have already noted that over 200 000 complaints about odour do not appear to constitute a significant impact, so one wonders what constitutes a nuisance condition for dust? This would have been better situated within the Dust Control Regulations where defined limits are clearly defined].

5.23 Gas flaring

The Licence holder must register and comply with the National Standards for the *Extraction, Flaring or Recovery of Landfill Gas.* [I note that in the May 2020 Monitoring Committee report back session that reflected the issue of this very Licence, EnviroServ was already not abiding by the conditions contained in the National Standards (No. 924 of 2013). The Standards require that per 10(8), "The

environmental performance of the LFG extraction, flaring, or recovery project should be reported and discussed in the landfill site steering committee meetings". Earlier comment regarding the absence of the flaring system review in the Annual Environmental Performance Audit are reiterated]. The subsequent sections of the Licence are more demanding and often clearer, except for the final paragraph 16.6. This sets a review period as follows: This Licence is valid for a period of ten (10) years and shall be reviewed within two (2) years from the date of issue or at any time before or after that date. The use of the word "or" should be replaced by "and" if the Chief Director has intention of using the review process. As it stands, there is no reason to set the two-year window. The Licence appears to be a document in two parts with Section 5 standing in contrast to the remainder of the requirements. The Chief Director has surprisingly limited the information on which this important Licence is based but must be aware of the raging scientific and political controversy surrounding the site. Instead, she has chosen an Audit that does not address Performance Standards (such as that for the treatment of landfill gas) or available measured data collected by EnviroServ itself and dismisses ongoing complaints as the sole recent basis for decision making.

Condition 3.3	
Condition 3.3 is irrational and unjustifiable in that the choice of leachable sulphate levels is only technically compliant with the Norms and Standards for the classification of wastes for disposal to landfill i.e. the threshold is used to define an 'inert' waste in the parlance of the waste industry. It does not serve to address the issue at Shongweni. This Norm and Standard is based on the assumption that if this level of contamination were released in the surrounding environment there would be no significant impact on water quality for human and ecological receptors. It does not compliance is thus taken out of its original context and ignores the particular cause of the fugitive emissions at Shongweni, but makes the Chief Director wrongly feel comfortable.	
It is not and was never intended to be a threshold for potentially reactive waste where there is an existing identified risk of the sulphate in the waste reacting with incompatible waste streams to generate hydrogen sulphide.	
The Appeal ought to be upheld and the renewed license on or about 26 March 2020 be set aside. On receipt and consideration of all relevant material data the Minister ought to consider the review of the existing license afresh and impose additional conditions in the existing license to take account of the continuing complaints surrounding the pollution caused, the steps needed to prevent such impacts, and the grounds of appeal raised above.	

ARR comments by Case Officer

Name & Surname:

Date:

Signature:

Approved by Supervisor

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Name & Surname:

Date:

Signature:

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